



# Review of DSRIP Outcome Measures

March 21, 2017

NH Department of Health and Human Services

# Agenda

- ▶ Introduction
- ▶ Goals
- ▶ Role of Outcome Measures in DSRIP
- ▶ High-level Description of Measures
- ▶ DSRIP Measures Review

# Introduction

- ▶ Andrew Chalsma
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Office of Quality Assurance and Improvement
  - ▶ [andrew.chalsma@dhhs.nh.gov](mailto:andrew.chalsma@dhhs.nh.gov)
- ▶ Public webpage with information on measures
  - ▶ <http://www.dhhs.nh.gov/dphs/oqai/dsrip-quality-perf.htm>

# Today's Goal

- ▶ Build familiarity with DSRIP outcome measures and their role in the incentive payment process

## A note on “outcome”

- ▶ Outcome measures are those that show the *outcome/benefits of the DSRIP program*
- ▶ They are not necessarily about specific health outcomes

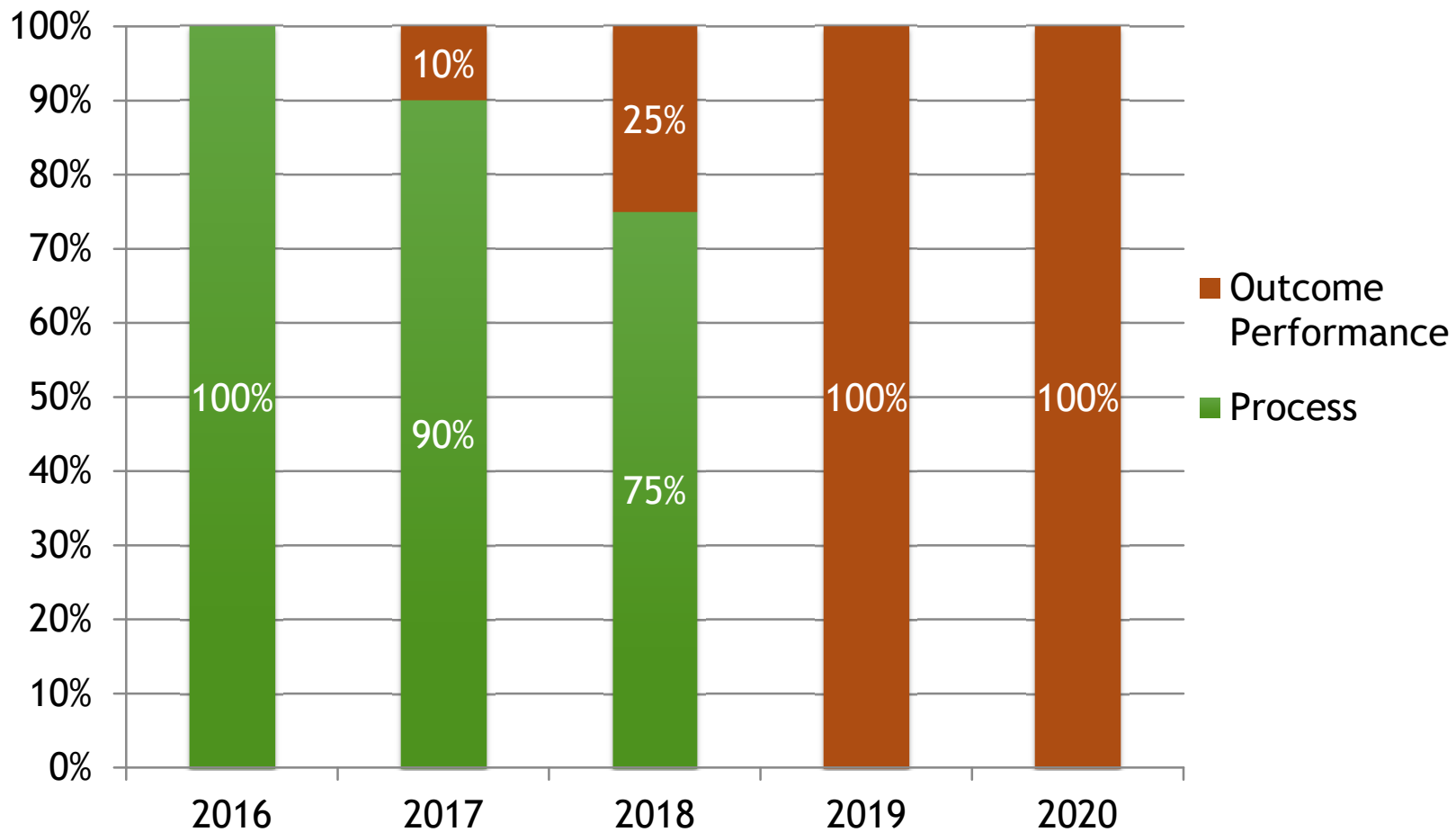
# Role of Outcome Measurement

- ▶ DHHS DSRIP oversight: health services and health outcomes improvement
  - ▶ Care integration
  - ▶ Workforce
  - ▶ HIT
  - ▶ Behavioral health population and care improvement
- ▶ Part of CMS approved protocols
- ▶ Basis for much of the incentive payments

# Outcome Measure Role in Incentive Payments

- ▶ Nearly all DSRIP payments to IDNs are incentive payments
- ▶ Outcomes measures play increasing role in payments as waiver progresses
- ▶ Some of DHHS's funding for the program is also at risk based on measures

# Outcome Measure Role in Incentive Payments Allocation







# Outcome Measure Overview

# Measure Overview:

## Reporting Responsibility

- ▶ Four measures will be calculated by IDNs
- ▶ Some of the other measures depend on IDN assistance for capturing data where DHHS will calculate
- ▶ Majority of measures are sole responsibility of DHHS for capturing and calculation

# Measure Overview:

## Data Sources

- ▶ IDN EHR-Based Reports
- ▶ IDN Clinical Records
- ▶ Claims/Encounters
- ▶ Surveys
- ▶ Mental Health System Data

# Measure Overview:

## Populations

- ▶ All attributed IDN members (regardless of health service provider)
- ▶ Attributed behavioral health population (all attributed members with behavioral health diagnosis)
  - ▶ Mental health population (CMHC population, mental health diagnosis on claims, medication history)
  - ▶ SUD/misuse (SUD treatments use, SUD or substance misuse diagnosis on claim, medication history)
- ▶ Patients seen at IDN health service provider

# Measure Overview:

## Baselines and Goals

- ▶ Where possible baselines will be calculated using CY2015 data year (e.g., pre-waiver)
- ▶ Some baselines will not be calculated until after IDNs/DHHS begin reporting information
- ▶ Goals set mostly based on top IDN performer
- ▶ After goals met, annual improvement still required (CMS requirement)

# Measure Overview:

## Reporting Periods and Incentives

- ▶ 2017 Measurement Year
  - ▶ 2 pay for reporting measures
- ▶ 2018 Measurement Year
  - ▶ 10 pay for reporting measures
  - ▶ 11 pay for performance measures
- ▶ 2019 and 2020 Measurement Years
  - ▶ All incentives tied to performance outcome measures
  - ▶ 36 individual measures with 17 of those rolled up into 3 summary measures = incentive payments based on 22 measures

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# The Measures

# Assessment and Screening

- ▶ Use of Comprehensive Core Standardized Assessment
- ▶ Follow-Up by for Positive Screenings for Potential Substance Use Disorder and/or Depression
- ▶ Use of selected U.S. Preventive Services Task Force (USPSTF) A&B Services for Behavioral Health Population
- ▶ Smoking and Tobacco Cessation Screening and Counseling



# HEDIS-based Effectiveness of Care Measures

- ▶ Mental Health-Focused HEDIS Measures: Summary Score of Six Measures
  - ▶ Antidepressant Medication Management - Continuation Phase
  - ▶ Adherence to Antipsychotic Medication for Individuals with Schizophrenia
  - ▶ Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics
  - ▶ Metabolic Monitoring for Children and Adolescents on Antipsychotics
  - ▶ Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who are Using Antipsychotic medications
  - ▶ Diabetes Monitoring for People with Diabetes and Schizophrenia
- ▶ Adolescent (Age 12-21) Well-Care Visits
- ▶ Physical Health-Focused HEDIS Measures for Behavioral Health Population: Summary Score of Seven Measures
  - ▶ Controlling High Blood Pressure
  - ▶ Comprehensive Diabetes Care - HbA1c Testing; HbA1c Control <8.0%; Eye Examine; Nephropathy
  - ▶ Pharmacotherapy Management of COPD Exacerbation - Systemic Corticosteroid
  - ▶ Medication Management for People with Asthma
- ▶ Initiation and Engagement of Alcohol and Other Drug Dependence Treatment (two measures)

# CMHC Timeliness Measures

- ▶ Community Mental Health Center:
  - ▶ Intake Appointment Timeliness
  - ▶ First Follow-up Visit Timeliness
  - ▶ First Psychiatrist Visit Timeliness
- ▶ Reports will be built using CMHC data submitted to DHHS Phoenix system

# Patient Experience of Care

- ▶ Adult Experience of Care Survey: Summary Score of four composite results
  - ▶ Getting Needed Care
  - ▶ Getting Care Quickly
  - ▶ Care Coordination
  - ▶ Behavioral Health
- ▶ DHHS will annually field survey with IDN-level sample frames

# Emergency Department Use and Follow-up

- ▶ Frequent (4+ per year) Emergency Department Use in the Behavioral Health Population
- ▶ Potentially Avoidable Emergency Department Visits
- ▶ Follow-up After Emergency Department Visit for Mental Illness Within 30 Days
- ▶ Follow-up After Emergency Department Visit for Alcohol and Other Drug Dependence Within 30 Days

# Inpatient Hospital Use and Follow-up

- ▶ Readmission to Any Hospital for Any Cause by Adult Behavioral Health Population Within 30 Days
- ▶ Timely Transmission of Transition Record After Hospital Discharge
- ▶ Follow-up After Hospitalization for Mental Illness Within 7 Days
- ▶ Follow-up After Hospitalization for Mental Illness Within 30 Days

# Opioid Prescribing

- ▶ Extended Daily Dosage of Opioids Greater Than 120mg Morphine Equivalent Dose